

Core Current Open Items

The TAL table below displays workflow items that may require user attention.

NOTE: Items in the repair lists are suspended. They are not included in reporting, rebate calculations, or government pricing calculations.

To review the workflow items, select the GO button.

Core - Current Open Items

Execute	Workflow Items	Total Issues	Total Lines	Total Amount
Go	Repair Direct Sales with invalid Customer, Product, GLCode.	112	99	\$-414,863.50
Go	Repair Indirect Sales History with invalid Vendor, Contract, Product, COT, Customer With Invalid COT.	476	462	\$6,912.57
Go	Invalid or Missing Aliases	1,508	1,508	\$0.00
Go	There are pending 845 lines to be sent to Wholesalers.	53	53	\$0.00
Go	There are pending 845 Membership lines to be sent to Wholesalers.	15	15	\$0.00

Invalid or Missing Aliases

The Invalid or Missing Aliases workflow alerts users to potential alias issues that may affect processing in other areas of iContracts.

The Invalid or Missing Aliases workflow will allow the user to view and manually repair Invalid or Missing Aliases.

iContracts recommends that this list be reviewed periodically to ensure accurate and up-to-date information and prevent downstream problems in other iContracts modules.

When repairing, move through the error tabs from left to right, beginning with resolving the VendorHQ Without Internal error and continuing to move through any other applicable tabs.

Headings that do not require attention cannot be interacted with, and on hover, will show a cancel icon, pictured below, and will be greyed out.

Headings that require attention will be highlighted in dark gray. Clicking the link will bring you to the related repair screen.

Repair categories. Click on each tab to view and repair items, working your way from left to right.

Items that do not require attention will be greyed out and cannot be interacted with.

Items that require attention will be interactable and highlighted in dark gray. *indicated by blue stars for clarity. +

The screenshot shows a horizontal row of tabs for repair categories. The first tab, 'VendorHQ Without Internal', is dark gray and contains a blue star icon. Other tabs are light gray and contain a plus sign icon. The tabs include: VendorHQ Without Internal, VendorHQ With Multiple Internals, Products Without Internal, Products With Multiple Internals, Vendor Children Without Internal, Vendor Children With Multiple Internals, Vendor Children Without DEA, Products Without NDC4, BGs/Contracts With DEA, BGs/Contracts With HIN, Non Products With NDC4, Product With Multiple NDC4, Purchasers Without DEA/HIN/GLN/EXTERNAL/340B, and Contracts Without Internal. Below this row are more tabs: Vendors With Multiple PartnerIds, Vendor Parent Without Children, Vendor Children Without Parent, and Alias Assigned To More Than One Customer.

VendorHQ Without Internal

The VendorHQ Without Internal tab displays vendor parents that were created without an Internal Reference ID.

The **Vendor HQ** is also referred to as **Vendor Parent** or **Vendor Bill To**.

The Vendor HQ Internal Alias is included in AR/AP and EDI849 interface files.

If the Internal ID is missing, transactions may not flow correctly to your billing system and interfaces will not include an ERP ID as one is not currently attached as an internal identifier.

This tab will display any VENDOR type customers with the level set to PARENT, but an internal reference type was not established on the Customer Header.

To fix the customer set up, click OPEN. The iContracts module will automatically open the aliases associated with the customer.

Vendor HQs Without Internal Alias

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	Name	Reference Id	Object Type
Open	Cesar Castillo Inc.	CASTILLO	VENDOR

To resolve, you can either modify an existing alias by clicking on CHANGE next to the desired alias.

Alias - Cesar Castillo Inc.

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned	Last
Change Delete		N	100900	EXTERNAL		
Change Delete		Y	CASTILLO	EXTERNAL		

This will give you the option to edit. Select INTERNAL from the Reference Type dropdown, then hit SAVE.

	Message	Main Indicator	Reference Id*	Reference Type*	First
Save Cancel		<input type="checkbox"/>	100900	EXTERNAL	
Change Delete		Y	CASTILLO	340B DEA EIN EXTERNAL GL CODE GLN GPO ID HIN INDUSTRY INTERNAL MEDICAID GL CODE NDC4 PARTNERID	

Alternatively, a new alias can be added by clicking on the ADD NEW ALIAS button. Add in the desired Reference ID, select Reference Type INTERNAL from the drop down, then hit save.

Alias - Cesar Castillo Inc.

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First
Save Cancel		<input type="checkbox"/>		INTERNAL	
Change Delete		N	100900	EXTERNAL	
Change Delete		Y	CASTILLO	EXTERNAL	

Note: The internal ID should be the ERP ID for the customer.

Products Without Internal

The Products Without Internal tab displays products that were saved without an Internal Reference ID.

The Product Internal Alias is included in AR/AP and EDI849 interface files.

If the Internal ID is missing, transactions to your billing system may not flow correctly and interfaces will not include a product ERP ID as one is not currently attached as an internal identifier.

This tab will display any products where an internal reference type was not established on the Product Header.

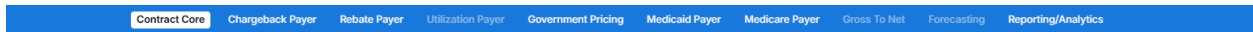
To fix the product set up, click OPEN. The iContracts module will automatically open the aliases associated with the product.

Products Without Internal

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	Name	Reference Id	Object Type
Open	ALCOHOL PREPS MEDIUM PLY 9696 24	12345-9696-24	PRODUCT
Open	TestProduct	984839848398483984839848398483984839848398483123	PRODUCT
Open			PRODUCT

To resolve, you can modify an existing alias by clicking on CHANGE next to the desired alias, selecting INTERNAL on the Reference Type drop-down, and hit SAVE.



Alias - TestProduct

- Back
- Add New Alias
- Export To Excel

Save	Cancel	Message	Main Indicator	Reference Id*	Reference Type*
			<input checked="" type="checkbox"/>	98483984839848398483...	340B

- 340B
- DEA
- EIN
- EXTERNAL
- GL CODE
- GLN
- GTIN
- HIN
- INDUSTRY
- INTERNAL**
- MEDICAID GL CODE
- NDC4
- PARTNERID
- RxCUI

Alternatively, you can add a new alias, by clicking the ADD NEW ALIAS button. Add in the desired Reference ID and select INTERNAL from the Reference Type drop-down. Then hit SAVE.



Alias - TestProduct

- Back
- Add New Alias
- Export To Excel

Save	Cancel	Message	Main Indicator	Reference Id*	Reference Type*
Change	Delete		<input type="checkbox"/>	984839848398483984839848398483984839848398483123	EXTERNAL

- 340B
- DEA
- EIN
- EXTERNAL
- GL CODE
- GLN
- GTIN
- HIN
- INDUSTRY
- INTERNAL**
- MEDICAID GL CODE
- NDC4
- PARTNERID
- RxCUI

Vendor Children Without Internal

The Vendor Children Without Internal tab lists vendor children created without an Internal Reference ID.

Vendor Children are also referred to as Vendor Ship To Location or Branches.

The Vendor Child Internal Alias is included in AR/AP and EDI849 interface files. If the Internal ID is missing, transactions may not flow correctly to your billing system and interfaces will not include an ERP ID as one is not currently attached as an internal identifier.

This tab will display any VENDOR type customers with the level set to CHILD, but an internal reference type was not established on the Customer Header.

To fix the customer set up, click OPEN. The iContracts module will automatically open the aliases associated with the customer.

Vendor Children Without Internal

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	Name	Reference Id	Object Type
Open	McKesson-Plasma & Biologics	0GCKDRG00	VENDOR
Open	ASD HEALTHCARE - SPECIALTY PHARM	K32EWR000	VENDOR
Open	BURLINGTON DRUG CO.	PB0020139	VENDOR
Open	Bloodworth Wholesale Drugs	PB0167127	VENDOR
Open	Cesar Castillo Inc	PC0044696	VENDOR
Open	McKesson-Landover	PD0029567	VENDOR

To resolve, you can either modify an existing alias by clicking on CHANGE next to the desired alias.

Alias - Cesar Castillo Inc.

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned	Last
Change Delete		N	100900	EXTERNAL		
Change Delete		Y	CASTILLO	EXTERNAL		

This will give you the option to edit. Select INTERNAL from the Reference Type dropdown, then hit SAVE.

	Message	Main Indicator	Reference Id*	Reference Type*	First
Save Cancel		<input type="checkbox"/>	100900	EXTERNAL	
Change Delete		Y	CASTILLO	340B DEA EIN EXTERNAL GL CODE GLN GPO ID HIN INDUSTRY INTERNAL MEDICAID GL CODE NDC4 PARTNERID	

Alternatively, a new alias can be added by clicking on the ADD NEW ALIAS button. Add in the desired Reference ID, select Reference Type INTERNAL from the drop-down, then hit save.

Alias - Cesar Castillo Inc.

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*
Save Cancel		<input type="checkbox"/>		INTERNAL
Change Delete		N	100900	EXTERNAL
Change Delete		Y	CASTILLO	EXTERNAL

Note: The internal ID should be the ERP ID for the customer.

Vendor Children Without DEA

The Vendor Children Without DEA tab lists vendor children created without a DEA number, meaning that an alias with a Reference Type of DEA could not be found for the vendor child customer.

The Vendor Children DEA alias is included in AR/AP and EDI849 interface files. DEA is typically sent in the EDI844 interface to identify the debit memo server. If the DEA is missing, transactions may not flow correctly into your billing system.

Additionally, if a debit memo is uploaded/entered with the missing DEA, the application will flag the debit memo with an Invalid Wholesaler error.

To fix the customer setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer.

Vendor Children Without DEA

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	Name	Reference Id	Object Type
Open	Mckesson-Plasma & Biologics	OGCKDRG00	VENDOR
Open	14441 Vendor Child	10302 VENDCHILD	VENDOR
Open	VENDOR CHILD	1245CHILD	VENDOR
Open	VENDOR CHILD	1251CHILD	VENDOR
Open	VENDOR CHILD	1277CHILD	VENDOR
Open	VENDOR CHILD	1284CHILD	VENDOR
Open	VENDOR CHILD	1299CHILD	VENDOR
Open	VENDOR CHILD	13039CHILD	VENDOR
Open	VENDOR CHILD	1317CHILD	VENDOR
Open	1320-VENDOR CHILD	1320CHILD	VENDOR

Note: The DEA should be the current DEA number for the customer. The iContracts application does not validate or verify correct DEA/HIN values.

To resolve, you can either modify an existing alias by clicking on CHANGE next to the desired alias.

	Message	Main Indicator	Reference Id*	Reference Type*
Save Cancel		<input checked="" type="checkbox"/>	1245CHILD	INTERNAL
Change Delete		N	HIN1245	340B DEA EIN EXTERNAL GL CODE GLN GPO ID HIN INDUSTRY INTERNAL MEDICAID GL CODE NDC4 PARTNERID

This will give you the option to edit. Select DEA from the Reference Type dropdown, then hit SAVE.

Alternatively, a new alias can be added by clicking on the ADD NEW ALIAS button.

Add in the desired Reference ID, select Reference Type DEA from the drop-down, then hit save.

Alias - VENDOR CHILD

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*
Save Cancel		<input type="checkbox"/>	DE9012345	DEA
Change Delete		Y	1245CHILD	INTERNAL
Change Delete		N	HIN1245	HIN

Products Without NDC4

The Products Without NDC4 tab lists products created without an NDC4.

An NDC4 is required for Government Pricing and Medicaid processing.
The NDC4 ID should be the NDC11, with or without dashes, for the product.

If an NDC4 is not set as an alias, the product will not generate EDI85/EDI849 lines or be sent in the EDI845/849 interface.

If the product is Medicaid eligible, if it does not have an assigned NDC4 alias, when the monthly/quarterly AMP values are finalized, the text file will contain zeroes for the NDC. Additionally, the product will not be available to add to any Medicaid invoices, because the application uses the NDC4 to identify the labeler code.

If the company code feature is being used, since the labeler code cannot be identified, the company code will not translate in reporting or interfaces.

To fix the customer setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer.

	Name	Reference Id	Object Type
Open	Test	134235346573	PRODUCT
Open	Test	TestTop123	PRODUCT
Open	Test	testtesttest	PRODUCT
Open	test	34	PRODUCT

To resolve, you can either modify an existing alias by clicking on CHANGE next to the desired alias. This will give you the option to edit. Select NDC4 from the Reference Type dropdown, then hit SAVE.

Alias - Test

Back

Add New Alias

Export To Excel

Message	Main Indicator	Reference Id	Reference Type
	<input checked="" type="checkbox"/>	134235346573	INTERNAL

- 340B
- DEA
- EIN
- EXTERNAL
- GL CODE
- GLN
- GTIN
- HIN
- INDUSTRY
- INTERNAL
- MEDICAID GL CODE
- NDC4**
- PARTNERID
- RxCUI

Alternatively, a new alias can be added by clicking on the ADD NEW ALIAS button. Add in the NDC with or without dashes in the Reference ID box, select Reference Type NDC4 from the drop-down, then hit SAVE.

Alias - Test

Back

Add New Alias

Export To Excel

Message	Main Indicator	Reference Id*	Reference Type*
	<input type="checkbox"/>	1234510001	EXTERNAL
	Y	134235346573	340B DEA EIN EXTERNAL GL CODE GLN GTIN HIN INDUSTRY INTERNAL MEDICAID GL CODE NDC4 PARTNERID RxCUI

BGs/Contracts With DEA

The BGs/Contracts With DEA tab lists BUYING GROUP type customers or CONTRACTS where an ID or alias has been identified with the reference type DEA.

A DEA should only be assigned to the Ship To Location for a customer, which would be either a VENDOR CHILD or PURCHASER type customer.

To fix the customer setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer/contract.

BuyingGroups Or Contracts With DEA

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	Name	Reference Id	Object Type
Open	American Sales	0010035752	BUYING GROUP
Open	ALBANY MEDICAL CENTER HOSPITAL	AA1115648	BUYING GROUP
Open	PIEDMONT ARMC WAC A34	AA1197727	BUYING GROUP
Open	ALTA BATES MEDICAL CTR	AA1362499	BUYING GROUP
Open	ATLANTICARE REGIONAL MEDICAL CTR	AA1541045	BUYING GROUP
Open	BAYLOR ALL SAINTS MEDICAL CTR	AA2247802	BUYING GROUP

To modify the existing problematic entry, click on the entry with the erroneous reference type DEA and adjust, if needed.

Alias - American Sales

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assi
Change Delete		Y	0010035752	INTERNAL	
Change Delete		N	200002	EXTERNAL	
Change Delete		N	AMERSALES	EXTERNAL	
Save Cancel		<input type="checkbox"/>	PG0149650	DEA	

- 340B
- DEA
- EIN
- EXTERNAL
- GL CODE
- GLN
- GPO ID
- HIN
- INDUSTRY
- INTERNAL
- MEDICAID GL CODE
- NDC4
- PARTNERID

If the alias is a DEA and needs to be reassigned to a different customer, or is no longer needed, the entry can also be deleted by clicking on the DELETE button.

Alias - American Sales

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Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned
Change Delete		Y	0010035752	INTERNAL	
Change Delete		N	200002	EXTERNAL	
Change Delete		N	AMERSALES	EXTERNAL	
Change Delete		N	PG0149650	DEA	

BGs/Contracts With HIN

The BGs/Contracts With HIN tab lists BUYING GROUP type customers or any contracts where an ID or alias has been identified with the reference type HIN.

A HIN should only be assigned to the Ship To Location for a customer, which would be either a VENDOR CHILD or PURCHASER type customer.

To fix the customer setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer/contract.

BuyingGroups Or Contracts With HIN

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	Name	Reference Id	Object Type
Open	ST FRANCIS HOSP MED CTR 340B	160170FF7	BUYING GROUP
Open	WILLIAM W BACKUS HOSP 340B	160480JF1	BUYING GROUP
Open	A1 Healthcare	A1H	BUYING GROUP
Open	A1 Healthcare to Harsh	A1H2113	BUYING GROUP
Open	ABC 123 1212	ABC1234	BUYING GROUP
Open	BOSTON CHILDRENS HOSP	AC1220007	BUYING GROUP

To modify the existing problematic entry, click on the entry with the erroneous reference type HIN and adjust, if needed.

Alias - ST FRANCIS HOSP MED CTR 340B

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*
Save Cancel		<input checked="" type="checkbox"/>	160170FF7	HIN
Change Delete		N	DSH070002	340B DEA EIN EXTERNAL GL CODE GLN GPO ID HIN INDUSTRY INTERNAL MEDICAID GL CODE NDC4 PARTNERID

If the alias is a HIN and needs to be reassigned to a different customer, or is no longer needed, the entry can also be deleted by clicking on the DELETE button.

Alias - ST FRANCIS HOSP MED CTR 340B

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[Add New Alias](#)

[Export To Excel](#)

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned
Change Delete		Y	160170FF7	HIN	
Change Delete		N	DSH070002	340B	

Non Products With NDC4

The Non Products with NDC4 tab lists entries that are not products but were identified to have a Reference Type NDC4 as a listed alias.

An NDC4 should only be assigned to products.

To fix the setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer/contract.

Non Products With NDC4

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	Name	Reference Id	Object Type
Open	Test1299A	TEST1299V	BUYING GROUP

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To modify the existing problematic entry, click on the entry with the erroneous reference type NDC4 and adjust, if needed.

Alias - Test1299A

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First As
Change Delete		N	TEST1299A	EXTERNAL	
Change Delete		Y	TEST1299V	INTERNAL	
Save Cancel		<input type="checkbox"/>	TEST1299V1	NDC4	

- 340B
- DEA
- EIN
- EXTERNAL
- GL CODE
- GLN
- GPO ID
- HIN
- INDUSTRY
- INTERNAL
- MEDICAID GL CODE
- NDC4
- PARTNERID

Alternatively, if the alias is not actually an NDC that needs to be attached to a product and does not need to be reassigned, the alias can be deleted by clicking on the DELETE button.

Alias - Test1299A

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Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned
Change Delete		N	TEST1299A	EXTERNAL	
Change Delete		Y	TEST1299V	INTERNAL	
Change Delete		N	TEST1299V1	NDC4	

Purchasers Without DEA/HIN/GLN/EXTERNAL

The Purchasers Without DEA/HIN/GLN/EXTERNAL tab lists PURCHASER type customers created without a DEA, HIN, GLN, 340B or EXTERNAL alias or identifier.

A DEA or HIN is required for Chargeback customers, and all customers should have at least one assigned alias.

If a customer is not assigned an alias or ID, the ID will not appear in the EDI845 or EDI849 interfaces.

To fix the setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer/contract.

Purchasers Without DEA Or HIN Or External

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	Name	Reference Id	Object Type
Open	Regina General Hospital	0010039446	PURCHASER
Open	ROYAL COLUMBIAN HOSPITAL	0010039607	PURCHASER
Open	SURREY MEMORIAL HOSPITAL	0010039976	PURCHASER
Open	S. Shore Hospital	0010040258	PURCHASER
Open	Down East Community Hospital	0010051400	PURCHASER
Open	Baylor Scott White Medical CTR	0010053218	PURCHASER

Click on the ADD NEW ALIAS button to add at least one of the following aliases – DEA, HIN, GLN, or EXTERNAL.

Enter the desired Reference ID and select the appropriate Reference Type, then hit SAVE.

Alias - Regina General Hospital

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*	First Assigned
Save Cancel		<input type="checkbox"/>	TESTALIAS	EXTERNAL	
Change Delete		Y	0010039446	INTERNAL	

If an existing alias exists that needs to be updated, you can do so by hitting the SAVE button on the desired line and updating the reference type in the drop-down.

Contracts Without Internal

The Contracts Without Internal tab lists contracts created without an Internal Reference ID.

An internal contract alias is included in AR/AP and EDI849 interface files. If the Internal ID is missing, transactions may not flow correctly into your billing system.

To fix the contract setup, click OPEN. The iContracts module will automatically open the aliases associated with the customer/contract.

Contracts Without Internal

1 to 3 of 3 < 1 > View All Page Size: 50 Export To Excel

	Name	Reference Id	Object Type
Open	WALGREENS	14079TDC	CONTRACT
Open	WALGREENS	14079TestContract	CONTRACT
Open	WALGREENS	teting14079	CONTRACT

To resolve, you can either modify an existing alias by clicking on CHANGE next to the desired alias. This will give you the option to edit. Select INTERNAL from the Reference Type dropdown, then hit SAVE.

Alias - 14079TDC

Back

Add New Alias

Export To Excel

	Message	Main Indicator	Reference Id*	Reference Type*
Save Cancel		<input checked="" type="checkbox"/>	14079TDC	INTERNAL

Alternatively, if the desired internal alias does not exist, click ADD NEW ALIAS. Enter the desired reference ID, select INTERNAL from the Reference Type drop-down, then hit SAVE.

Vendor Parent Without Children

Vendor Parent Without Children tab lists VENDOR PARENTS that do not have an established relationship with a VENDOR CHILD type customer.

The Vendor Parent/Child relationship is important for sales to flow to AR, AP, and EDI 845/849 interfaces, as well as rebates.

The system expects that a VENDOR type customer will have a PARENT (Bill To) and CHILD (Ship To). The EDI 844 will be sent at the child level, and the EDI 849 will be sent with both parent and child IDs.

If a VENDOR PARENT does not have an established relationship with a VENDOR CHILD type customer, the following issues may occur:

- The vendor child will not be available to add as a purchaser on the customer's direct contract.
- The vendor child may not be added as a server on an indirect contract, causing the Chargeback validation error Vendor Not Covered to occur.
- An EDI849 will not be created for a debit memo once reconciled.
- Rebate calculations may be missing sales transactions.

To fix the customer setup, click OPEN. The iContracts module will automatically open the customer relationships menu.

Vendor Parents Without Children

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	Name	Reference Id	Object Type
Open	test nov 1	00000000	VENDOR
Open	KEYSOURCE MEDICAL, INC - Rising Setup Parent	0000016086	VENDOR
Open	Bellco Drug, Inc.	0010035764	VENDOR
Open	CVS CORPORATION	0010035782	VENDOR
Open	KINNEY DRUG INC	0010035785	VENDOR
Open	CYSTIC FIBROSIS PHARMACY	0010036100	VENDOR
Open	CYSTIC FIBROSIS SERVICES INC	0010036102	VENDOR

Select the checkbox next to the VENDOR CHILD type customer that you form a connection with, then HIT SAVE.

Customer Relationships - Bellco Drug, Inc.

Save Back

Relationships

Customer:

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<input type="checkbox"/>	Reference	Member Name	Type	COT	City	State	Country	Zip	Status	Message
<input type="checkbox"/>	AN00730001	Morris Dickson Child Alembic	VENDOR	WHL	Shreveport	LA	USA	71115	A	
<input type="checkbox"/>	LO3125	MCKESSON AURORA	VENDOR	WHL	AURORA	CO	USA	80011	A	
<input type="checkbox"/>	LO4000	ANDA INC	VENDOR	WHL	WESTON	FL	USA	33331	A	
<input type="checkbox"/>	LO1124	AMERSOURCEBERGEN NATL DIST CENTER	VENDOR	WHL	LOCKBOURNE	OH	USA	43137	A	
<input type="checkbox"/>	LO4100	ANDA INC	VENDOR	WHL	WESTON	FL	USA	33331	A	
<input type="checkbox"/>	EDI852-CHILD	EDI 852-child	VENDOR	WHL	London	MI	USA	52899	A	
<input type="checkbox"/>	RC0314891	Cardinal Health-NLC	VENDOR	WHL	Groveport	OH	USA	43125	A	
<input type="checkbox"/>	RW0191813	Cardinal Health-Auburn	VENDOR	WHL	Auburn	WA	USA	98001	A	
<input type="checkbox"/>	RW0231908	Cardinal Health-Aurora	VENDOR	WHL	Aurora	IL	USA	60504	A	
<input type="checkbox"/>	RW0232540	Cardinal Health-Denver	VENDOR	WHL	Denver	CO	USA	80239	A	

Vendor Children Without Parent

Vendor Parent Without Parent tab lists VENDOR CHILDREN that do not have an established relationship with a VENDOR PARENT type customer.

The Vendor Parent/Child relationship is important for sales to flow to AR, AP, and EDI 845/849 interfaces, as well as rebates.

The system expects that a VENDOR type customer will have a PARENT (Bill To) and CHILD (Ship To). The EDI 844 will be sent at the child level, and the EDI 849 will be sent with the parent ID.

If a VENDOR PARENT does not have an established relationship with a VENDOR CHILD type customer, the following issues may occur:

- The vendor child will not be available to add as a purchaser on the customer's direct contract.
- The vendor child may not be added as a server on an indirect contract, causing the Chargeback

validation error Vendor Not Covered to occur.

- An EDI849 will not be created for a debit memo once reconciled.

- Rebate calculations may be missing sales transactions.

To fix the customer setup, click OPEN. The iContracts module will automatically open the customer relationships menu.

Vendor Children Without Parent

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	Name	Reference Id	Object Type
<input type="button" value="Open"/>	VENDOR CHILD	1299CHILD	VENDOR
<input type="button" value="Open"/>	VENDOR CHILD	13039CHILD	VENDOR
<input type="button" value="Open"/>	1322-VENDOR CHILD	1322CHILD	VENDOR
<input type="button" value="Open"/>	1330-VENDOR CHILD	1330CHILD	VENDOR
<input type="button" value="Open"/>	1349VENDCHILD	1349VENDCHILD	VENDOR
<input type="button" value="Open"/>	1394 Vendor Child	1394 VENDCHILD	VENDOR
<input type="button" value="Open"/>	14307 Vendor Child	14307 VENDCHILD	VENDOR
<input type="button" value="Open"/>	PBA	201000	VENDOR
<input type="button" value="Open"/>	RURI INGTON DRUG COMPANY-NEW TEST R	40040005	VENDOR

Select the checkbox next to the VENDOR PARENT type customer that you form a connection with, then HIT SAVE.

Customer Relationships - VENDOR CHILD

Relationships

Customer:

0 rows selected 1 to 50 of 128 < 1 2 3 > View All Page Size: 50 Export To Excel

<input type="checkbox"/>	Reference	Member Name	Type	COT	City	State	Country	Zip	Status	Message
<input type="checkbox"/>	AN00000073	Morris Dickson Alembic	VENDOR	WHL	Shreveport	LA	USA	71115	A	
<input type="checkbox"/>	11946_TESTVP	Test Vendor Parent #11946	VENDOR	WHL	Bloomfield	NJ	USA	07003	A	
<input checked="" type="checkbox"/>	LO1000	AMERISOURCEBERGEN	VENDOR	WHL	THOROFARE	NJ	USA	080860247	A	
<input type="checkbox"/>	LO3000	MCKESSON	VENDOR	WHL	DANVILLE	IL	USA	618344017	A	
<input type="checkbox"/>	AN00000025	EDI852 test	VENDOR	WHL	Elmhurst	NM	USA	88779	A	
<input type="checkbox"/>	HAPPY DAY	Happy Day!	VENDOR	ACAD	Bern		CHE		A	
<input type="checkbox"/>	200950	Wilmington Drugs	VENDOR	WHL	Wilmington	OH	USA	33150	A	